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## **Wildix W-AIR Headset**

### Quick user guide



- 1 - Microphone
- 2 - **Mute** button
- 3 - **Call** button
- 4 - **Volume-** button
- 5 - LED Indicator
- 6 - **AUX Function** button (Power On)
- 7 - **Volume+** button
- 8 - Speaker
- 9 - Charger

Note: There are 2 button combinations that have to be pressed at the same time:

Register - **Call, Volume+** and **Volume-**

Power off - **AUX function, Volume+** and **Volume-**

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## W-AIR Headset idle state

When the assignment is completed, the Headset is in the idle state and ready to handle calls.

In this state you can:

- Enable/ disable Silent mode:
  - Press **Volume+**/ **Volume-** button for 2 seconds to enable/ disable the mode. The voice prompt will announce "*Silent mode on/ off*"
- Increase/ decrease ringer volume:
  - Press **Volume+**/ **Volume-** button to increase/ decrease ringer volume
- Enter [Menu mode](#):
  - Press **AUX function** button to enter Menu mode

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## Call Control

### Incoming call

When you receive an incoming call, the LED indicator starts blinking with fast short green flashes and you hear a ringer (in case you enable "*Silent mode on*", only LED indicator will blink)

#### Answer an incoming call

- Press **Call** button to answer an incoming call

#### Answer a second incoming call

- Press **Call** button for 2 seconds to answer a second incoming call and put an active call on hold

#### Swap between two active calls

- Press **Call** button for 2 seconds to swap between two active calls. The voice prompt will announce "*Call swaped*"

Note: you can switch active device during a call by clicking on **Continuity** button in a call dialog window (refer to [Collaboration Guide](#), chapter [Switch active device during a call](#)).

#### Reject an incoming call

- Double press **Call** button to reject an incoming call. The voice prompt will announce "*Call rejected*"

#### Increase/ decrease a call volume

- Press **Volume+**/ **Volume-** button to increase/ decrease a call volume

#### Mute/ unmute an active call

- Press **Mute** button to mute/ unmute the microphone during an active call. The voice prompt will announce "*Mute on/ off*"

## Hold

Put a call on hold/ Retrieve a call:

- Press **Call** button for 2 seconds to put a call on hold/ retrieve a call. The voice prompt will announce "*Call unhold*"/ "*Call retrieved*"

## End a call

End an active call:

- Press **Call** button to end a call

## LED indicators Overview

Color	LED indication	Status
Green	Short blink followed by long blink	Power Up
	Fast short blink, repeated	Incoming call
	Fast short blink, repeated	2-nd incoming call, call active, Silent mode on
	Single short blink. Notification of call only via audio in HS	2-nd incoming call, call active, Silent mode off
	Single short blink	In call
	Long blink	Battery charging
	Steady on	Battery charging, full
Red	Long blink followed by short blink	Power Down
	Fast, short blink	Low battery
	Steady on	Battery charging, low battery
	Long blink	Registration failed
	Single short blink repeated slow	Idle, out of range
Blue	Short blink repeated fast	Registration, ongoing
	Long blink	Registration completed
	Single short blink repeated slow	Idle, connected
Purple	Steady on	Menu
	None	Deregistered

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# W-AIR Headset Menu mode

## How to access and navigate through the Menu

When the Headset is in the [Idle state](#), a user can enter the main Menu and its submenus to change different settings.

- Enter the main Menu: Press **AUX function** button
- Move between submenus or submenu options: Press **Volume+** / **Volume-** buttons
- Enter the submenu: Press **AUX function** button
- Select the submenu option: Press **AUX function** button
- Return back to the main Menu: Double press **AUX function** button
- Exit the main Menu: Press **AUX function** button for 2 seconds

## Menu structure

When you enter the menu, the voice prompt will announce "*Silent mode On/ Off*" and the LED Indicator will be purple. Now you can navigate through the Menu and adjust the settings as preferred.

To change each setting inside the Menu, proceed as follows:

1. Press **AUX function** button to enter the main Menu
2. Use **Volume + / Volume -** buttons to find the needed submenu
3. Press again **AUX function** button to enter the submenu
4. Use **Volume + / Volume -** buttons to find the needed setting inside the selected submenu
5. Press again **AUX function** button to confirm the setting
6. Press **AUX function** button twice go back to the main menu or press **AUX function** button for 2 seconds to exit the main Menu

### Menu structure:

- Silent mode: When enabled, the ringer is silenced. Does not affect the stored value of ringer volume
  - On
  - Off
- Language: Two languages are available on the Headset: English and another language, selectable for a user
  - English
  - Native
- Registration: Announces the registration to a W-AIR Base station
  - Register

- Deregister
- Audio feedback: Choose between beeps or voice prompts (where available) as user feedback. Where no voice prompts are available, beeps will be played and this setting is ignored
- Voice prompts
- Beeps
- Note: the menu will always use voice prompts.
- Tone Protection: Automatic protection against loud noises and protection from too high volume settings with prolonged use of the Headset
- Off
- Office
- Quiet
- Noise reduction: Enable or disable digital noise reduction
- On
- Off
- Equalizer: Choose between three different equalizer settings:
- Normal
- Bass
- Treble
- Auto mode: The Headset automatically answers an incoming call when removed from the charger
- On
- Off
- Silent charging: The Headset makes no call indication (neither ringer nor LEDs) while charging
- On: Only LED indication while charging
- Headset Deactivated: The Headset is disconnected and can't receive calls while charging
- Off: Normal mode with LED indication and audio while charging

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## Factory reset

To reset the customized settings back to the factory default, press **Mute** and **Call** buttons for 5 seconds. After the reset is completed, you will hear a tone signal confirming it.

More info:

<https://confluence.wildix.com/display/DOC/W-AIR+Headset+-+User+Manual+-+English>

[http://www.esecom.ee/Wildix\\_kasutusjuhendid.html](http://www.esecom.ee/Wildix_kasutusjuhendid.html) or ph: +372 6025900, [hooldus@esecom.ee](mailto:hooldus@esecom.ee)